Compaq Knowledge Center

eService and Support@ your finger tips!

Free, simple, easy, fast and accurate service and support assistance for your Compaq Presario desktop.

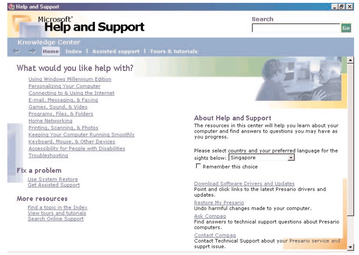
What you will find:

- Pre-installed content providing you with anytime, anywhere assistance when an Internet service connection is not readily available
- Guided "how-to"assistance for quick problem resolution, including information to support your computer, the operating system, and Compaq supported peripheral devices
- Assisted support including an automated problem-escalation process linked directly to Compaq Technical Support*
- Alert notifications, such as virus alerts and new technology information*
- Web links to the latest Compaq Presario Drivers and Software Updates, Ask.Compaq, My Presario,and other useful technology forums

*Must have an active Internet connection to Utilise these capabilities

Use the Compaq Knowledge Center when you need...

- Answers to questions about your computer or computer peripherals
- Help installing new peripherals or software applications
- The latest Compaq Presario drivers
- A resolution to a hardware or software problem or error
- Information about the latest virus alerts
- To restore your Compaq Presario and undo harmful changes
- To contact Compaq for Service and Support assistance



Getting Started

Desktop Users - Press the ?-**Help** button icon on your Presario Internet Keyboard

Note:

- Minimum operating system requirements: Microsoft® Windows® Millennium Edition(Me)
- To maximise the full capability of this eService, establish an Internet Service Provider(ISP) web connection before accessing the Compaq Knowledge Center.

COMPAQ

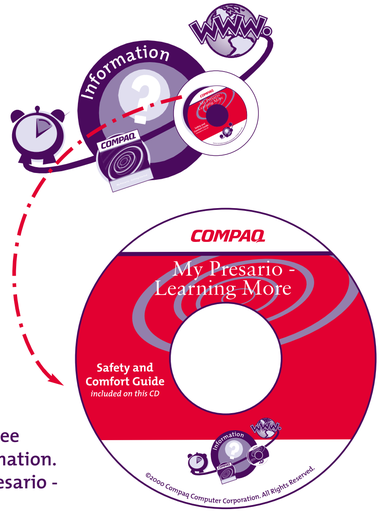
For more information, look for this logo connection on all related materials.

Quick Setup Poster

My Presario - Getting Started (and other printed material)

My Presario - Learning More (and other electronic material)

compaq.com



For technical support regarding your PC, see warranty for support numbers and information. For frequently asked questions, see My Presario - Getting Started guide.

COMPAQ

Illustrations may vary slightly from your Internet PC.

www.compaq.com

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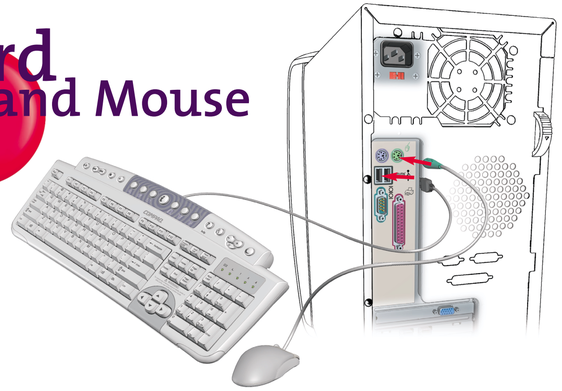
Second Edition July 2001.

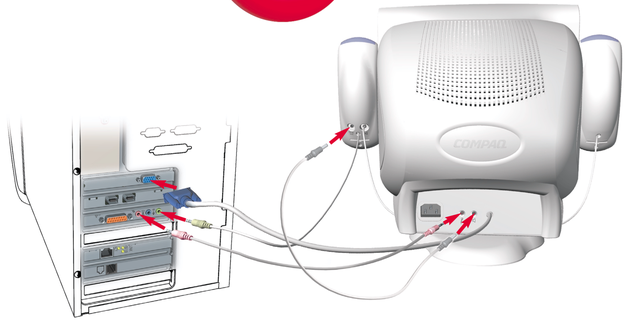
My Presario - Quick Setup 7000 Series

NOTE:
Printers and other accessories should be connected only after computer setup and registration are complete.

Keyboard and Mouse 2



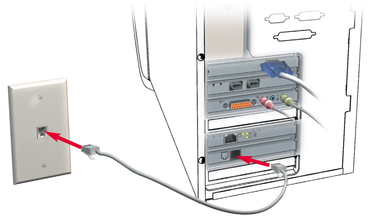
Monitor and Speakers* 3



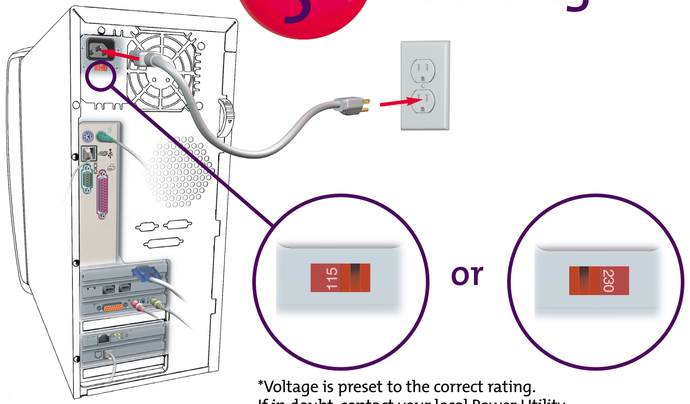
Connectors and their locations may vary by model.
Please match the correct colored plug to coordinating port.
*Powered speakers are required.

Modem 4

LINE



Power and Voltage* 5



*Voltage is preset to the correct rating.
If in doubt, contact your local Power Utility.

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